United Community Assistance Network (UCAN)

Established: 2014
Grant Cycle: 3 (Year 7-9)
Service Area: Greater Lorain County

MISSION: Return low-income working-families to financial stability after a short term crisis by coordinating case management and providing emergency financial assistance for rent, utilities and other basic needs at a single site located near the client’s home.

WHY FINANCIAL STABILITY?
When families overcome a financial crisis, they can contribute to their homes and the local economy.
- Since 2014, the average price of rent has increased by 38.6%, while the median household income has only increased by 10.5%.

<table>
<thead>
<tr>
<th>WHERE WE WERE</th>
<th>WHAT WE ACCOMPLISHED</th>
<th>WHERE WE'RE GOING</th>
</tr>
</thead>
<tbody>
<tr>
<td>FY20</td>
<td>FY21</td>
<td>FY22</td>
</tr>
<tr>
<td>380 unique visitors to UCANapply application site (Apr-Jun)</td>
<td>3,900 unique visitors to UCANapply application site. In addition to standard UCAN cases, the website was leveraged to take on additional cases using federal COVID relief funds.</td>
<td>Expand efforts within the UCAN network to support and assist Lorain County seniors to prevent senior homelessness during COVID</td>
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<tr>
<td>349 households assisted with rent, utilities, and other basic needs</td>
<td>442 households assisted with rent, utilities, and other basic needs (a record number of households)</td>
<td>Provide online education for landlords and tenants</td>
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<td>9,421 financial assistance calls to 211</td>
<td>11,035 financial assistance calls to 211, without an increase in unmet need</td>
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</table>

SNAPSHOT

FINANCIAL STABILITY

JUL '20 - JUN '21

$445,000 INVESTED ANNUALLY

GOAL: TO DECREASE UNMET NEED CALLS AND UCAN CLIENT RECIDIVISM

WHEN WE STARTED:

25% of rent/utilities calls to 211 in 2013 did not have their need met, some months as high as 36%

6% recidivism rate for households served in 2015-16, the first full year of UCAN data